

GLOBEX

Fees and Limits Schedule

(also available on our eGlobex app)

Globex Consumer and Globex Pro for Sole Traders Program

| Account and Card Activation, Monthly, Administrative Fees | Globex Gold | Globex Gold Pro | Globex Black | Globex Black Pro |
|---|----------------|--------------------|-----------------|--|
| Package Opening Fee: Account, IBAN, Primary Card and eGlobex app access. | €49.90 | €69.90 | €69.90 | €99.90 |
| Package Monthly Service Charges payable starting the 5th of every month by automatic debit. | €9.90 | € 12.90 | €9.90 | € 12.90 |
| Additional Card Fee | € 14.90 | | € 19.90 | |
| Virtual Card Fee | | € 0.99 | | |
| Account Request Processing Fee Non- and to periodic updates of Personal Information | | € 10.00 | | |
| Initial Deposit <small>*The initial deposit is required when you apply. We deduct the package opening fee (49.90€ for Gold or 69.90€ for Black 69.90€ for Gold Pro or 99.90€ for Black Pro) from the 120€, and the remaining balance will stay in your account you to spend.</small> | | € 120.00* | | <small>Package Opening Fee will be deducted from the initial deposit, and the rest remains in your account for spending.</small> |
| Inactivity Fee <small>The fee will be charged monthly following 6 months or more without transaction or load activity on the card during the card term.</small> | | € 30.00 | | |
| Expired Card Management Fee <small>The fee will be charged monthly 13 months post expiry.</small> | | € 30.00 | | |

| | |
|---|---------|
| Investigation and Verification Processes | € 20.00 |
| Fraud Investigation Fee per month | € 20.00 |
| AML Investigation Fee per month | € 20.00 |
| Administrative Fees | |
| Administrative fees are charged in certain cases to cover the costs of manual account support. These fees may apply in the following situations: | €200 |
| A. Disputes and Arbitration | |
| <ul style="list-style-type: none"> When the customer requests arbitration or disputes a transaction with a trusted third party. If the customer mistakenly disputes an authorized transaction, requiring support team assistance. | |
| B. Account Management | |
| Manual intervention is needed to ensure the account complies with terms and conditions. Examples include : | |
| <ul style="list-style-type: none"> Refusal to provide required documents (e.g., ID, proof of address, or proof of funds, supporting documents, etc.) within 45 days. Handling requests from verified external or governmental bodies. Returning incoming funds to the sender. Processing debt collection notices. Fixing errors caused by the customer that block account operations or fund use. Resolving failed account upgrades due to incorrect information. Restricting accounts to "spend-only" status, preventing additional fund loading. Addressing unpaid negative balances after 45 days. | |
| C. Special Requests and Compliance | |
| <ul style="list-style-type: none"> Managing complex cases of account recovery after prolonged inactivity or loss of access. Reviewing and resolving issues related to suspicious account activity flagged by security systems. | |
| Account Monitoring Service and Platform Annual Fee | €200 |
| This fee will only be charged in certain cases to Blocked Accounts cover the costs of manual account support. | |

| Card and Account Transaction Fees | Globex Gold | Globex Gold Pro | Globex Black | Globex Black Pro |
|--|----------------------------|-----------------|-----------------|------------------|
| Account to Account, Wallets Transfer Fee | €0.35 | | | |
| Cash Load to Account | € 1.00 + 3.3% of amount | | | |
| SEPA and Instant SEPA Bank Transfer Incoming | € 0.69 + 0.40% | | € 0.79 + 0.40% | |
| By bank transfer OUTBOUND (SEPA Instant) | € 1.99 | € 2.99 | € 1.99 | € 2.99 |
| Load Account by Debit Card | € 1.00 + 0.99% | | | |
| Load Account by Credit Card | € 1.00 + 1.99% | | | |
| Chargeback Processing Fee | €35.00 | | | |
| Mastercard Money Send Domestic | € 0.99 + 0.49% of amount | | | |
| Mastercard Money Send International | € 1.99 + € 1.25% of amount | | | |
| Lost/Stolen/Expired Card Replacement Fee | € 49.90 | € 69.90 | € 69.90 | € 99.90 |
| Account closure | € 4.00 | | | |
| Customer Funds Refund / Recall | € 34.90 | | | |
| ATM TRANSACTIONS | | | | |
| ATM France | €1.90 | | | |
| ATM SEPA | 0.55% of amount + € 1.90 | | | |
| ATM International | 2% of amount + € 2.20 | | | |
| ATM Balance Inquiry | €0.69 | | | |
| ATM PIN Change | €0.79 | | | |
| Decline Fee | €0.79 | | | |
| FX Charge for International ATM Use | 4% | | | |
| POS TRANSACTIONS | | | | |
| POS France | €0.20 | | | |
| POS SEPA | €0.30 + 0.20% of amount | | | |
| POS International | €1.60 + 1.25% of amount | | | |
| POS Domestic and International Decline Fee | €0.79 | | | |
| FX Charge for International ATM Use | 4% | | | |
| Account Loading Fee per Transaction | Globex Gold | Globex Black | Globex Gold Pro | Globex Black Pro |

| Load Account by Debit Card | €1.00 + 0.99% of amount | | | |
|--|--------------------------|-------------------------|-----------------|------------------|
| Load Account by Credit Card | € 1.00 + 1.99% of amount | | | |
| SEPA and Instant SEPA Bank Transfer Incoming | €0.69 + 0.40% of amount | €0.79 + 0.40% of amount | | |
| Outgoing Fee per Transaction | Globex Gold | Globex Black | Globex Gold Pro | Globex Black Pro |
| Regular SEPA Bank Transfer Outgoing | €0.69 | | €0.79 | |
| Instant SEPA Bank Transfer Outgoing | €1.99 | | €2.99 | |

Account and Card Limits

| PRODUCT | Globex Gold | Globex Gold Pro | Globex Black | Globex Black Pro |
|--|-------------|-----------------|--------------|------------------|
| INBOUND CREDITS (Faster Payments, SEPA)/LOADS | | | | |
| limit (VALUE) for a SINGLE load or credit to IBAN Account | 10,000 € | 10,000 € | 20,000 € | 20,000 € |
| DAILY limit (VALUE) for the load or credit to IBAN Account | 12,000 € | 20,000 € | 20,000 € | 50,000 € |
| MONTHLY limit (VALUE) for the load or credit to IBAN Account | 20,000 € | 25,000 € | 50,000 € | 50,000 € |
| ANNUAL limit (VALUE) for the load or credit to IBAN Account | 150,000 € | 150,000 € | 200,000 € | 200,000 € |
| limit for the maximum amount (NUMBER) of times that Account can be loaded or credited DAILY | 30 | 30 | 60 | 70 |
| limit for the maximum amount (NUMBER) of times that Account can be loaded or credited MONTHLY | 60 | 60 | 150 | 150 |
| INBOUND CREDITS - Cash at Globex Branches and Card Acquiring (Load by Debit or Credit Card) | | | | |
| limit (VALUE) for a SINGLE load or credit to the Account | 1,000 € | 1,000 € | 2,000 € | 2,000 € |
| DAILY limit (VALUE) for the load or credit to IBAN Account | 2,000 € | 2,000 € | 4,000 € | 4,000 € |
| MONTHLY limit (VALUE) for the load or credit to IBAN Account | 10,000 € | 10,000 € | 20,000 € | 20,000 € |
| ANNUAL limit (VALUE) for the load or credit to IBAN Account | 100,000 € | 100,000 € | 120,000 € | 120,000 € |
| limit for the maximum amount (NUMBER) of times that Account can be loaded or credited DAILY | 4 | 4 | 6 | 6 |

| PRODUCT | Globex Gold | Globex Gold Pro | Globex Black | Globex Black Pro |
|---|-------------|-----------------|--------------|------------------|
| limit for the maximum amount (NUMBER) of times that Account can be loaded or credited MONTHLY | 10 | 10 | 15 | 15 |
| OUTBOUND CREDIT TRANSFERS (Faster Payments, SEPA) | | | | |
| limit applied (VALUE) for the Account IBAN for a SINGLE outbound bank transfer payment, i.e. SEPA, Faster Payment | 10,000 € | 10,000 € | 15,000 € | 15,000 € |
| limit applied (VALUE) for the Account IBAN for the TOTAL DAILY (TOTAL SUM) outbound bank transfer payments, i.e. SEPA, Faster Payment | 20,000 € | 20,000 € | 50,000 € | 50,000 € |
| limit applied (VALUE) for the Account IBAN for the TOTAL MONTHLY (TOTAL SUM) outbound bank transfer payments, i.e. SEPA, Faster Payment | 100,000 € | 100,000 € | 200,000 € | 200,000 € |
| limit applied (VALUE) for the Account IBAN for the TOTAL ANNUAL (TOTAL SUM) outbound bank transfer payments, i.e. SEPA, Faster Payment | 100,000 € | 100,000 € | 200,000 € | 200,000 € |
| limit applied for the IBAN for the maximum amount (NUMBER) of bank transfers that can be made from the IBAN Account DAILY | 5 | 5 | 10 | 10 |
| limit applied for the IBAN for the maximum amount (NUMBER) of bank transfers that can be made from the IBAN Account MONTHLY | 40 | 40 | 100 | 100 |
| ATM Transactions | | | | |
| maximum VALUE for a SINGLE ATM transaction allowed per card | 300 € | 500 € | 750 € | 750 € |
| maximum VALUE for DAILY (TOTAL SUM) of ATM transactions allowed per card | 750 € | 750 € | 1,000 € | 1,000 € |
| maximum VALUE for MONTHLY (TOTAL SUM) of ATM transactions allowed per card | 3,000 € | 3,000 € | 5,000 € | 5,000 € |
| maximum VALUE for ANNUAL (TOTAL SUM) of ATM transactions allowed per card | 20,000 € | 20,000 € | 25,000 € | 25,000 € |
| limit applied per card for the maximum amount (NUMBER) of ATM Transactions that can be made DAILY, as applicable. | 5 | 5 | 10 | 10 |
| limit applied per card for the maximum amount (NUMBER) of ATM Transactions that can be made MONTHLY, as applicable. | 40 | 40 | 100 | 100 |
| Point of Sale Transactions (Contactless, Card Present and Card Not Present or Online) | | | | |
| maximum VALUE for a SINGLE POS transaction (Card Present or Card Not Present) allowed per card | 4,000 € | 5,000 € | 8,000 € | 20,000 € |
| maximum VALUE for DAILY (TOTAL SUM) of POS transactions allowed per card | 5,000 € | 5,000 € | 10,000 € | 20,000 € |

| PRODUCT | Globex Gold | Globex Gold Pro | Globex Black | Globex Black Pro |
|---|-------------|-----------------|--------------|------------------|
| maximum VALUE for MONTHLY (TOTAL SUM) of POS transactions allowed per card | 10,000 € | 25,000 € | 20,000 € | 50,000 € |
| maximum VALUE for ANNUAL (TOTAL SUM) of POS transactions allowed per card | 80,000 € | 100,000 € | 100,000 € | 200,000 € |
| limit applied per card for the maximum amount (NUMBER) of POS Transactions that can be made DAILY, as applicable. | 20 | 20 | 50 | 50 |
| limit applied per card for the maximum amount (NUMBER) of POS Transactions that can be made MONTHLY, as applicable. | 40 | 40 | 100 | 100 |
| limit applied per card for the maximum amount (NUMBER) of contactless transactions that can be made DAILY, as applicable. | 50 | 50 | 50 | 50 |
| BALANCE | | | | |
| Maximum Total Balance on Account | 150,000 € | 150,000 € | 200,000 € | 200,000 € |
| Contactless Transactions | | | | |
| maximum VALUE for a SINGLE contactless transaction allowed per card | 50 € | 80 € | 80 € | 80 € |
| maximum VALUE for DAILY (TOTAL SUM) of contactless transactions allowed per card | 1,000 € | 1,000 € | 5,000 € | 5,000 € |
| maximum VALUE for MONTHLY (TOTAL SUM) of contactless transactions allowed per card | 5,000 € | 5,000 € | 10,000 € | 10,000 € |
| Wallet to Wallet /Wallet to Card/Card to Wallet | | | | |
| limit applied per card for the maximum amount (NUMBER) of Wallet to Wallet /Wallet to Card/Card to Wallet transactions that can be made DAILY, as applicable. | 50 | 50 | 50 | 50 |
| maximum VALUE for a SINGLE Wallet to Wallet /Wallet to Card/Card to Wallet transaction allowed per card | 5,000 € | 5,000 € | 10,000 € | 10,000 € |
| maximum VALUE for ANNUAL (TOTAL SUM) of Wallet to Wallet /Wallet to Card/Card to Wallet transactions allowed per card | 100,000 € | 100,000 € | 200,000 € | 200,000 € |